

Policy Statements, Quality Confidentiality and Impairlity

Quality Policy Statement

The Quality Policy of ABSQ is communicated to all employees, esteemed clients, and stakeholders. ABSQ's Management System Certification operates and maintains a systematic approach to deliver effective certification services in compliance with Governmental and IAF Accreditation Body standards.

To ensure the satisfaction of our valued customers with ABSQ's certification services, we commit to the following:

- a) ABSQ will provide high-quality Management System certification services through competent personnel and reliable customer service operations.
- b) ABSQ will uphold objectivity, confidentiality, and impartiality, managing conflicts of interest and associated risks.
- c) ABSQ is dedicated to meeting the requirements of ISO/IEC 17021, IAF Mandatory Documents, and all Legal Requirements relevant to our certification services.
- d) ABSQ will maintain a systematic documented system that ensures effective operation and management control methods.
- e) ABSQ will continuously innovate to meet the evolving needs of our clients and stakeholders, ensuring the continual improvement of certification services by embracing technological advancements.

This policy undergoes periodic review by the ABSQ Certification Board and is amended to adapt to changing circumstances and for continual improvement. Corporate objectives related to this policy are established and reviewed during planned Management Review Meetings.



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Confidentiality & Impartiality

Impartiality Policies

Our Commitment to Sustainability

Our fundamental mission is to ensure the protection of our planet and the empowerment of its inhabitants, distinguishing us with unwavering purpose and dedication

Sustainability is not just a principle but the cornerstone of our organization. Aligned with our commitment, we have always strived to make a positive impact on both people and the planet. As pioneers in sustainability, we motivate our people with rigorous standards and the best training solutions across our operations. Sustainability permeates every aspect of organizational function.

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Confidentiality & Impartiality



ABSQ employees have signed commitments to adhere to confidentiality, impartiality, and the absence of conflicts of interest.



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Confidentiality Policy:

- a) ABSQ and our auditors maintain strict confidentiality regarding client information received during audit activities.
- b) ABSQ does not release client information or certification statuses to third parties, or accreditation bodies, without special request or permission.
- c) When legally required to disclose confidential information to a third party, ABSQ notifies the client in advance of the information provided.

Impartiality Policy:

- · ABSQ ensures impartiality in all decisions, based solely on objective evidence and free from influence by any other interests or parties.
- · ABSQ does not endorse or refer any consultancy services related to the implementation of Management Systems for any organization.
- ABSQ employees are prohibited from participating in certification processes for any organization in which they have had financial or commercial interests for a minimum of 2 years before the organization applied for registration.